

NATIONAL REGISTRATION AND IDENTIFICATION SYSTEM QUARTERLY REPORT

1 July to 30 September 2022

Summary Sheet

Project Title:	National Registration and Identification System
UNDP Project #:	00100113
Project Duration:	01 November 2016 – 31 December 2023
Project Resources:	Basket Fund
UNDP Focal Point:	Busekese Kilembe

UNDAF Outcome:	National institutions foster democratic governance and human rights
	to promote transparency, accountability, participation, and access to
	justice for all, especially women and children
Corporate SP Outcome:	Citizen expectations for voice, development, the rule of law and
	accountability are met by stronger systems of democratic governance
Project Specific	The establishment of a permanent and continuous national registration
Outcome:	and identification system in Malawi.
Output(s):	1. Up to 8.4 million Malawians are registered and issued with a
	National Identity card in 2017.
	2. NRIS inclusive of birth registration is transitioned to a permanent
	and continuous registration system.
	3. Government MDAs and private institutions are assisted to adopt the
	use of the NRIS (unique ID and Birth Certificates).
	4. Up to 8.4 million Malawian children are registered with unique
	national identification (ID) numbers and issued Birth Certificates by
	2023
	5. Project is efficiently managed, staffed, and coordinated, and is
	implemented with national ownership.
Project Location(s):	Lilongwe, Malawi

Project Donors

















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Acronyms

ADR Assistant District Registrar BRK **Biometric Registration Kit**

Common Market for Eastern and Southern Africa **COMESA**

Credit Reference Bureau CRB

Civil Registration and Vital Statistics **CRVS Country Signing Certificate Authority** CSCA

COVID-19 Corona Virus Disease-2019

DFID Department for International Development

DHRMD Department of Human Resource Management and Development

DRO **District Registration Office**

EBRS Electronic Birth Registration System

Elizabeth Glaser of the Paediatric AIDS Foundation **EGPAF**

Electricity Supply Commission of Malawi ESCOM

EU **European Union FCB** First Capital Bank

GWAN Government Wide Area Network

HQ Headquarters

ICAO International Civil Aviation Organization

MCR Mass Child Registration Malawi Electoral Commission MEC

MDAs Ministries, Departments and Agencies MISO **Management Information System Officer**

MoJ Ministry of Justice

Memorandum of Understanding MoU MRA Malawi Revenue Authority

NEEF National Economic Empowerment Fund

NRB National Registration Bureau

NRIS National Registration and Identification System Project

PDU Presidential Delivery Unit

PO Post Office

RO **Registration Officers** PKI Public Key Infrastructure **PRO Principal Registration Officer**

SADC Southern African Development Community

SDGs Sustainable Development Goals UNICEF United Nations Children's Fund

UNDP United Nations Development Programme

USAID United States Agency for International Development

1. Executive Summary

The purpose of the National Registration and Identification System (NRIS) Project is to establish a permanent and continuous national registration and identification system in Malawi. This includes the establishment of a fully functional Civil Registration and Vital Statistics (CRVS) system that is mandated in the legal framework of National Registration Bureau (NRB). The project will contribute to Government's efforts to guarantee the fundamental right to identity, entitlement, and enjoyment of full citizenship in Malawi.

The initiative is consistent with Sustainable Development Goal (SDG) 16, "to promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels". Specifically, the NRIS project addresses SDG Target 16.9 "providing a legal identity for all and will also facilitate the goal of achieving comprehensive birth registration by 2030". The overarching impact of the system will offer improvements in planning, service delivery, and the operation of administrative systems supported by a functional CRVS and ID Management system.

Civil Registration (CR) is the compulsory, continuous, universal, and permanent recording of vital events such as births and deaths. From these records, vital statistics (VS) on births, deaths, causes of death, fertility and mortality can be produced for policy and planning. Where CR has a high level of both coverage and completeness, it is generally accepted to be the preferred source of VS due to the ongoing and timely collection of data, and the ability to include cause of death information.

CRVS is also increasingly recognised as a critical mechanism for supporting good governance (through data driven planning and accountability, links with electoral rolls etc.), a tool for financial management (linkages with social security), data linkages (through identity management) and a key element in supporting human rights through the recognition of identity and associated rights.

To have a comprehensive CRVS system, the NRIS project is planning to undertake birth registration of all children below 16 years of age to close the gap for universal legal identity registration. There are 8.4 million invisible children in Malawi as they don't have a legal proof of identity, the "birth certificate". This hinders the provision of social services and protection against child labour, child marriages etc.

Key milestones achieved during the reporting period include the following:

- The National Registration Bureau in collaboration with the NRIS Project organized a three-day Strategic Planning Workshop to develop a roadmap for strategic interventions needed to address the priority issues, incorporate new ICT technologies and plan for Mass Child Registration (MCR).
- The Africa CRVS Day was celebrated on 16th August 2022 in Kasungu District, where representatives from the Ministry of Education, Health and Homeland Security participated. UNDP Resident Representative participated on behalf of the United Nations and all participants affirmed their commitment and support to strengthened and digitized CRVS system in Malawi.
- During the third quarter, 21,487 people registered for new National ID and 48,821 renewed their national IDs.
- The 34th Technical Committee (TC) meeting was held on 9th August 2022 with presentations and updates on progress from UNDP, NRB and UNICEF. The TC approved the conduct of Mass Child Registration pilot in Lilongwe East, Kaonga and Mwanza districts with an allocation of US\$ 260,848.
- The 10th NRIS Steering Committee meeting of the project was organized on 06th September 2022, which reviewed the progress against the Annual Workplan, approved the MCR Pilot initiative and reaffirmed the Government's financial commitment to the MCR.

- An Operational Plan for MCR pilot was developed to plan and implement the activities in a timely manner. A Core Committee was formed with representatives from NRB, Ministry of Education, Ministry of Local Government and Rural Development (MOLGRD), UNICEF, Elizabeth Glaser Pediatric AIDS Foundation (EGPAF), Centres for Disease Control and Prevention (CDC) and UNDP to oversee the implementation of the Operational Plan.
- The new model developed for MCR uses an approach of government led and owned process by using NRB, Ministry of Education and MOLGRD structures resulting in enhanced capacity and a 50% reduction in the cost of MCR process.
- The UNDP Deputy Resident Representative handed over 1000 MCR kits¹ to the NRB Principal Secretary in Lilongwe before these were deployed to the districts for MCR.
- A workshop was organized to develop detailed Standard Operating Procedures (SOPs) for the Registration and MCR process. A total of 10 SOPs procedures were developed and later approved by the Core Committee.
- Stakeholder engagement was undertaken for the MCR with the participation of political parties, CSOs, media, faith-based organizations, government ministries and departments. Further consultations were held with the District Executive Committee and District Councils in the pilot districts of Mwanza, Karonga and Lilongwe.
- A 2-level cascade training methodology was developed to train 1,500 teachers and 4,000 village heads to lead the process for the MCR.
- Development of the E-payment platform for NRB was started and is expected to be completed by end of December 2022 for pilot testing before doing the roll out next year. This is a step forward in promoting financial inclusion and accessibility for the NRB services.

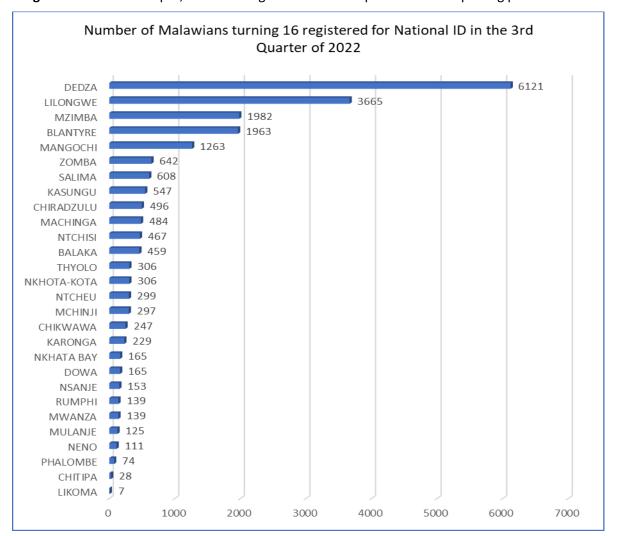
¹ A MCR Kit comprises of a tablet, a printer, power bank, solar panels and a kit box.

2. Implementation of the Project

Output 2:

NRIS inclusive of birth registration is transitioned to a permanent and continuous registration system.

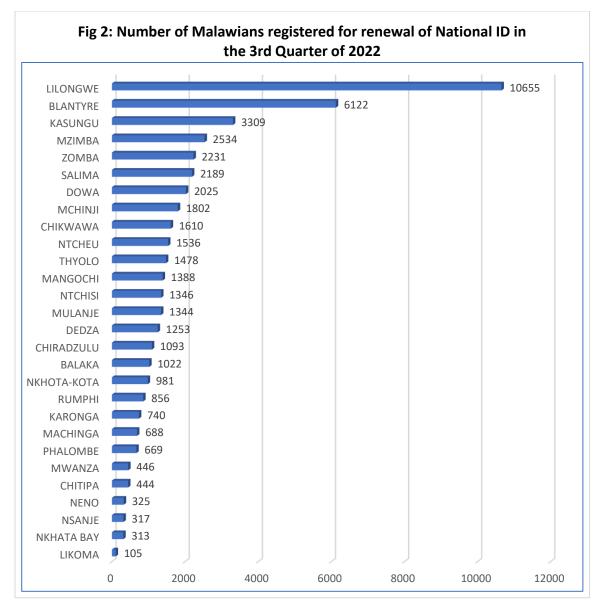
Progress: Under this Output, the following has been accomplished in the reporting period:



• Continuous Registration of national IDs: During the third quarter 21,487 new National ID registrations were undertaken with Dedza and Lilongwe having the highest number of registrants. The highest number in Dedza is because of a special registration exercise undertaken for celebrating International ID Day in recognition of UN SDG 16.9. The target for NRB is to register 41,000 new registrants per month but it is registering only about 7,000 per month. The factors that contribute towards low registration include low number of access points for registration, centralized payment at the treasury in districts, delay in printing of National Identity Cards (NIDs) and overall lack of public trust in NRB.

The NRIS project is assisting NRB to accelerate registration process through establishing 65 functioning field offices in addition to the 28 district offices and developing an E-payment system. An assessment of the 65 field offices has been completed and these offices will be made functional

by the first quarter of next year. The software application for E-payment is being developed and is expected to be piloted in 3 districts in December 2022 that will ease the payment through NBS Bank, bank and mobile agents. To address issues of NID printing, the NRIS project provided 5 Zebra printers and has been doing policy advocacy to get the procurement of NRB finalized to clear the backlog.



• Renewals of National ID: During the third quarter, 48,821 people registered for renewal of national IDs. Figure 2 above presents the district wise breakdown. As of September 2022, almost 3.5 million NIDs expired but NRB has registered only 600,000 for renewals. People are not turning up for renewing their ID due to the costs associated with renewals of IDs, travelling long distances to the registration centre, and multiple trips associated with the renewal process. NRIS Project facilitated a strategic planning workshop enabling NRB staff to suggest several options to reduce the burden of expired NIDs. The options included extending the renewal date for the National IDs beyond the 2025 elections, designing a cheaper NID without the CHIP and using biometric identity verification processes for keeping the integrity of the ID system. These proposals are under discussion within the NRB Management.

• Gender analysis based on registration: There is a gender gap among the new registrants with 44% of females registered for National ID as against 56% of men during the reporting period (figure 3). The factors identified by NRB that contribute to low female registration and renewal include distance to the district registration centre, high cost for renewals and travel. This problem needs to be addressed by increasing the number of registration centres across the country, improving accessibility, and simplifying the process for renewals. As indicated in section of "Continuous Registration", NRIS project is providing technical support to NRB for making the 65 field offices functional to increase the registration outreach and to enable women to register near their place of residence.

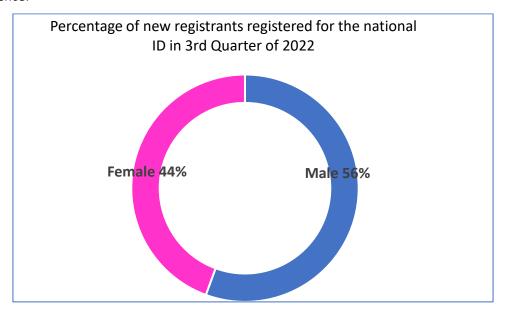


Figure 3: Malawian turning 16 registered for NID by Gender

- Continued Technical (ICT related) support to NRB: The NRIS ICT team has been providing continued technical support to NRB for improving the functionality of the registration software. The software issues related to freezing, long search time and delays in saving the data have been addressed. The team is working on addressing the algorithm used for determining the expiry date of the NID and change the NID printing from alphabetical to first come first basis. The NRIS ICT team assisted NRB in restoring the database in the datacentre that encountered a technical problem.
- Technical assessment of the data centre: The datacentre equipment has completed its lifespan and its critical to have an assessment of the data centre. A procurement process has been launched to undertake a technical assessment of the data centre and the UNDP LTA providers have been requested to provide a team of consultants for this purpose. This process will lead to defining the specifications and terms of reference for the upgrading of the existing data centre both the primary and disaster recovery sites. Supporting the upgradation will be one of the priority areas moving forward in 2023.
- Technical Support to the Card Printing Facility (CPF): NRIS team is providing technical and financial assistance to address the technical issues faced by the CPF, which including production capacity and maintenance of the Zebra printers being used by NRB. Zebra printers repair centre in South Africa has been contacted to provide a proposal for a more institutionalized maintenance service to CPF. The proposal is under discussion that includes training of NRB staff and provision of spare parts of the faulty printers.

- Strategic Planning Workshop: The NRIS Project facilitated a three-day Strategic Planning Workshop
 at the Malawi Institute of Management (MIM) in Lilongwe from 19-21 July 2022. The participants
 of the workshop were drawn from NRB HQ and field staff, the UNDP-NRIS project, EGPAF, and
 CDC. The following were the outcomes from the workshop:
 - Developed an understanding of issues and challenges facing national registration and agreed on possible solutions.
 - Some out of box solutions were presented to address the issue of backlog for NID printing, which include extending the expiry dates of the NID through an executive order and moving towards simpler NIDs easy to print in country. It was agreed to have further discussions in this regard with the Senior Management of NRB.
 - An understanding was developed on Civil Registration and Vital Statistics (CRVS) and ID
 Management, including the required integration between National ID and birth & death
 registration. It was agreed to develop an integrated system with a 1 stop shop facility at
 NRB offices to undertake new registrations, renewals, birth, and death registrations.
 - Immediate, medium- and short-term IT infrastructure needs of NRB were identified and
 it was agreed to undertake more detailed technical assessment by experts for the
 datacentre, since it is the nerve centre of NRB operations and its interface with public and
 private sector institutions.
 - After reviewing the current linkages of NRB with public and private institutions it was agreed that a more robust and agile mechanism need to be established and advance features for identity verification such as using biometrics need to be introduced.
 - It was agreed that investment on futuristic programmes like Digital ID, Digital Finance,
 Digital Economy, and Digital Society will be priority for NRB to make it an institution leading digital transformation of Malawi.
 - After the presentation on Operational Plan for MCR, feedback and insights were provided by the participants to adjust the plan to make the operations more transparent, inclusive, and accurate. It was agreed that further discussions will be ensued in the Core Committee established for the implementation of MCR.



Fig4: Participants in the Strategic Planning Workshop

• AFRICA Civil Registration and Vital Statistics (CVRS) Day: The Africa CRVS Day was celebrated on 16th August 2022 with a commitment to a comprehensive, inclusive CRVS system that provides analytical data for planning and development and right to identity to all Malawians. NRB arranged an event in Kasungu District, where Ministers from Education, Health and Homeland Security participated together with UNDP Resident Representative and made commitments to a strengthened and digitized CRVS system in Malawi. The local community leaders, activists and drama groups participated in the meeting and raised awareness on the benefits of a functional and digitized CRVS system in a country.



Fig5: Dignitaries in the Africa CRVS Day celebration in Kasungu

Output 3:

Government MDAs and private institutions are assisted to adopt the use of the NRIS (unique ID and the Birth Certificates).

Progress: NRIS project completed the following activities to strengthen the partnership and linkages between NRB and MDAs:

- Linking NID with Universal Beneficiary Register (UBR): Discussions were held with Principal Secretary EP&D on developing the linkage between NRB database and UBR for identify verification purposes. Follow up discussions are being held with EP&D to start working on the operationalization of the linkage between NRB and UBR social cash transfer programme. UBR Data for Mwanza and Lilongwe will be shared with NRB to explore the possibility of developing an Application Programming Interface (API) for having an identity verification.
- Linking the birth certificate with Ministry of Education database: After the issuance of the birth certificate with national ID number to all the children below 16 years of age, the database can be linked to school enrolment system. This will be done in consultation with the Ministry of Education and by creating a simple mobile-based application.
- Linking National ID Ministry of Finance/Pension System: The pension system under the Ministry
 of Finance is planning to verify the pensioners and to remove ghost pensioners from the system.
 This verification process being proposed will use biometric authentication. The project will provide

technical support to NRB for developing and testing the required API, this has been planned in the first quarter of 2023.

• Linking Unique ID with child health passport: UNDP is supporting Mwanza district through the innovative grant for linking the health facilities data with the National ID. The NRIS project also has Mwanza District as one of its pilots for MCR and will be coordinating with the District Health Department to develop the synergies with the innovative grant.

The registration of children and the subsequent issuance of birth certificates will provide individuals with legal instruments to prove their existence, identity, personal and family linkages. It will also be vital for infant health service planning, reproductive health planning and immunization programs.

Patient identification is a key aspect of healthcare work and NRIS project would like to build on the ongoing efforts of the MCR and propose to the Ministry of Health to create a Digital Child Health Passport with Unique ID number that will complement the paper-based Health Passport.

• Electronic Know Your Customer (E-KYC) Platform: The project in partnership with UNCDF is developing a proposal on a E-KYC platform for the financial sector. UNCDF is taking the lead with UNDP NRIS project providing support to develop a Revenue Generating Model for NRB as part of the E-KYC platform. According to the initial assessment it has been recommended to use the NRB database for provision of E-KYC services. This will enable NRB, with the support from Reserve Bank, to have one single platform that will be used by the financial sector for E-KYC bringing in uniformity and reducing the burden of MOUs to be agreed with each financial sector actor.

Output 4:

Up to 8.4 million Malawian children are registered with unique national identification (ID) numbers and issued with Birth Certificates by 2023.

Progress: The process of Mass Child Registration is an important result area to be achieved by the NRIS project. Some key planning aspects were finalized during the quarter following the endorsement of the Project Steering Committee for a pilot in the districts of Lilongwe Rural East, Karonga and Mwanza:

- Formation of the Core Committee for MCR implementation: To plan and implement the MCR
 activities in a timely manner a Core Committee has been formed. The committee includes
 representatives from NRB, the Ministry of Education, MOLGRD, UNICEF, NRB, EGPAF, CDC and
 UNDP. The core committee meets on a weekly basis to review implementation and met six
 times in this quarter.
- Workshop to finalise Standard Operating Protocols (SoPs) developed for MCR: A more
 institutionalized approach has been adopted to develop Standard Operating Procedures
 (SOPs) that are approved by NRB Management to implement the MCR process and ensure
 that all steps in the process are documented. Following a consultative workshop from 17-20
 August SoPs were developed for MCR Registration Process, MCR training, Grievance Redressal
 Mechanism, ICT management and financial management.
- Stakeholder consultation for MCR: A stakeholder consultation for MCR was conducted on 27th September. Participants included related Government Ministries and Departments, Media, Civil Society, political parties (represented through CMD) and development partners. This was an important measure of transparency to ensure that all concerned stakeholders are consulted before the start of the MCR process.



Fig6: Participants in the stakeholder meeting

Testing of MCR Registration Process in Mbalame Primary School: A small scale testing of the
MCR registration process was conducted in Mbalame Primary School under the Chadabwa
Zone, Lilongwe East. The process included an orientation of the parents on the MCR
registration, training of teachers, and registration of 60 children using the software and MCR
kit. Following this testing improvements were made in the MCR process including the training
methodology, civic education, and software.





Fig7: Informants waiting to register their children after filling up the NR8A from durign the pilot test

Fig8: Lilongwe PRO, registering the children using the MCR Kit during the pilot test

 Handing over of MCR Kits: The UNDP Deputy Resident Representative, handed over 1000 MCR kits (Tablets) to the NRB Principal Secretary in Lilongwe before they were deployed to the pilot districts for Mass Child Registration.



Fig9: Handing over of MCR kit to NRB-PS by the Deputy Resident Representative of UNDP

Logistic Planning for the MCR exercise: The logistic team in Lilongwe developed a logistics plan for the MCR exercise. The operational items included MCR Kits, stationery kits for teachers and village heads and civic education materials to register every child below 16 years of age. MCR Kits were tested, and software was installed in the kits. A digitized asset list with the serial numbers of all items in the MCR Kits was developed to ensure security, safety and tracking of Kits. The deployment of the operational items to the districts is planned for 7th October 2022.



Fig10: Packing of the logistic materials from the MCR exercise

District Executive Committee (DEC) Meeting and Full Council Meeting: In preparation for the MCR exercise the DEC and Full Council meetings were conducted in all the 3 districts. In Mwanza and Lilongwe Districts' DEC and Full Council meetings took place on 12 and 13 September 2022 respectively and in Karonga meetings took place on 15 and 16, September 2022 respectively.



Fig11: Full Council meeting to make the Counselors aware of the process

- District Registration Task Force (DRTF) for MCR: The DRTF has been formed in each of the
 pilot districts to monitor and oversee the MCR exercise. The DRTF consist of representatives
 from District Registration Office, Ministry of Education, Ministry of Gender, Ministry of Health,
 Police, Information, Directorate of Administration, Immigration, NICE and Director of
 Planning. An online reporting tool has been developed for the DRTF members for real time
 reporting of MCR registration process.
- Training Methodology: A 2-level cascade training methodology was developed to train 1,500 teachers and 4,000 village heads. This first level includes training of trainers for 30 Master Trainers, development of training manuals for teachers and village and including ICT experts as part of each training team. The manuals will be distributed to the teachers and village heads during their training planned from 10-15 October 2022.

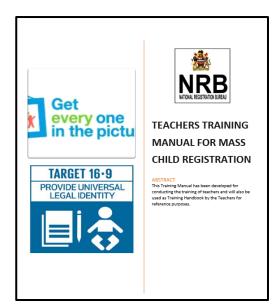




Fig 12: Teachers heads training manual for Fig13: Village heads training manual for MCR MCR

• Civic Education for MCR: UNICEF organized a workshop from 29-31 August 2022 to develop methodology for civic education, including messages and Frequently Asked Questions (FAQs). Civic education will use multiple approaches to reach out to the community, including social mobilization and face to face communication to reach out to community members and leaders. Mass media communication will use radio, including community radios and press statements. Social Mobilization Committee consisting of NRB, UNICEF, CSOs and Ministry of Information will undertake the social mobilization activities in the field. IEC Material was developed by UNICEF, which included posters and leaflet informing the public about the importance of the campaign.

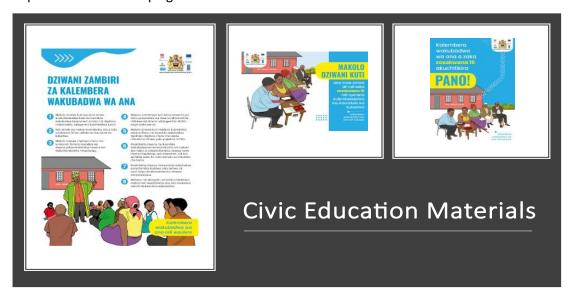


Fig 14: Civic education Materials

The roll out of the birth registration process is planned from 24th October for a period of 2 weeks ending on 04th November 2022. The retrieval will be started from 07th November 2022 and data consolidation, duplication and printing of certificates is expected to be completed by mid-December 2022.

Output 5:

The Project is efficiently managed, staffed and coordinated, and is implemented with national ownership.

Progress: Under this Output, the following are the accomplishments during the reporting period:

• 10th NRIS Steering Committee Meeting: The 10th NRIS Steering Committee meeting of the project was organized on 06th September 2022, which approved the Mass Child Registration Pilot initiative and reaffirmed the Government's financial commitment to it. The participation in the meeting included UNDP Resident Representative, Ministers of Finance, Homeland Security, Local Government, Civic Education & National Unit, Deputy Minister for Education, Chairperson of MEC, EU Head of Development and Irish Ambassador. Strategic issues were discussed during the meeting. The delays in card procurement were highlighted by participants and the PS NRB committed to a timeline of 1 month to address the issue. The Minister of Finance reassured the GoM commitment of USD 8 million for scaling up the Mass Child Registration across the country.



Fig 15: 10th NRIS Steering Committee Meeting in BICC on 6th Sept 2022

- 34th NRIS Technical Committee (TC) meeting: The 34th TC meeting was conducted on 9th August 2022 with updates from UNDP, NRB and UNICEF. Following were the action items.
 - The Mass Child Registration Pilot / Phase-1 with allocation of US \$ 360,848, with a UNDP contribution of US \$ 261,022, Government of Malawi contribution of US \$ 78,200 and UNICEF contribution of US \$ 21,626 was approved.
 - The TC approved the reallocation of US \$ 182,339 towards the prioritized activities identified in the Strategic Planning workshop that include legal review, enhancing software development capacity, developing of a revenue model, increasing production capacity of CPF and strengthening 65 field offices of NRB.
 - The revised AWP 2022 with the current available resources of US \$ 2.1 million was approved.
 - Following the meeting updated risk log of the project was shared.

3. Monitoring and Evaluation

In the third quarter monitoring visits were conducted in the Southern Region covering Blantyre District Registration Office and Namadzi Post Office to review the registration process. The key findings and suggestions from the monitoring visit are given below:

Visit to the Blantyre DRO: The office was crowded and there was no electricity. The BRKs had limited charge time because of no electricity and solar panels were not effective as the weather was cloudy. The people were standing in the que from morning and had to return to home without registering.



Fig16: 10th NRIS Steering Committee Meeting in BICC on 6th Sept 2022

- There are almost 2,600 uncollected NIDs in the office excluding the recently printed NIDs.
- The BRKs was taking significant time for saving data. One registration officer was operating 2 BRKs to make the process faster.
- People complained about delays in NID printing.

Visit to the Namadzi Post Office: Visited the Namadzi post office in Blantyre district. There was not a single person in the post office for registration. The registration officer informed that initially many people used to come, but now they have stopped coming as they never received their NIDs after registration. Many people visit the Blantyre office with the expectation that they will receive their NID.



Fig17: Namadzi Post office

Suggestions:

- BRKs should be serviced to resolve the problem of freezing.
- NRB should address power shortage through ESCOM or fixing solar panels.
- NRB should aim to finish the backlog and distribute the NIDs to citizens.
- An ID tracking mechanism should be established so that people can know the status of their NIDs without making multiple visits to the DRO office.
- The SoP on the NID destruction should be implemented for the uncollected NIDs.
- NRB should communicate to citizens the reasons for delays in printing of NIDs.

4. Progress against Results Framework Indicators

Refer to Annex I.

5. Conclusion

The third quarter of the 2022 Progress Report highlighted activities undertaken and achievements made against agreed milestones. The NRIS project has been focusing on continuously supporting NRB by providing technical support and doing advocacy for linking the national ID with different remaining MDAs. The preparation for the pilot of MCR process are underway with the actual registration planned to start on 24th October 2022.

6. Future Plans

Moving ahead, the project will continue to prioritize:

• Mass Chid Registration related activities:

- Training of Trainers: The training of trainers will be conducted in Mzuzu from 3-5 Oct 2022. The training will build the capacities of 30 master trainers who will then train around 1,500 teachers and 4,000 village chiefs.
- Logistics for the MCR Process: Stationery materials including the MCR Kits will be dispatched to districts from Lilongwe on 7th Oct 2022. NRB is providing 10 dedicated vehicles for a 1 month to undertake logistics related to MCR.
- Training of village heads and teachers: Training of village heads and teachers will be conducted at the TDC level from 10-15 October 2022 simultaneously in the 3 pilot districts. The MCR Kits, along with stationary materials will be distributed to the teachers and village heads during the training.
- MCR rolls out in 3 districts: The birth registration of the children will be conducted from 24th Oct to 4th Nov 2022. The exercise will be for a period of 10 days. After the completion of the exercise, the MCR Kits will be retrieved from the field to the district HQ and data will be consolidated in the data consolidation centre. In each district, a temporary data consolidation centre will be established.
- Civic Education Plan for MCR: The civic education team is working to ensure that accurate messages about MCR are communicated to the parents, village chiefs and other stakeholders. The following civic education activities are planned as per the civic education plan:
 - Press release on the MCR exercise in 3 districts
 - Jingles and radio programmes to be aired during the MCR exercise
 - IEC materials including posters and leaflets, will be distributed to teachers and village heads.
 - National Social Mobilization Committee will mobilize using different community engagement techniques.

- Data synchronisation and deduplication: After the completion of field registration, data will be consolidated and synchronised in the central server. The deduplication process will be undertaken and duplicate records if any will be adjudicated by the NRB team.
- Printing, distribution of Birth Certificates and Capacity building of village heads: All the
 records after the deduplication and adjudication process will be printed and sorted by
 village for ease of distribution. Village heads will be trained on continuous birth and death
 registration to ensure sustainability of the process.
- Refurbished BRKs for faster registration: Fully refurbished Biometric Registration Kits with upgraded software will be sent to the districts to improve the registration process and make the process faster and accurate. This was one of the main issues that was identified by the NRB district officers.
- Developing Software Development Capacity: The plan is to develop a good strong team of software developers both within NRB and NRIS Project. This will include pooling in technical expertise of an International ICT Expert, partnership with United Nations International Computing Centre (UNICC) and additional local software development expertise. The plan is to use the UNICC pool of expertise for high-end products like digital ID, biometric and facial identity verification and developing online reporting tools for CRVS. NRB Management has been advised to increase the pool of their software developers, who will then be trained by the NRIS project experts.
- Legal Review: The NRIS project is providing technical assistance to NRB for review of the
 current legal framework and bring it in line with international best standards and practices.
 The UN global report on "Guidelines on the Legislative Framework for Civil Registration, Vital
 Statistics and Identity Management" will form the basis of this analysis. An international
 consultant will be hired to the current legal framework and draft a new law based on
 recommendations from stakeholders that will create an enabling environment for complete
 birth and death registration, meets international best practice standards, and links to the ID
 system.
- E-payment system: E-payment software is being developed and will be tested and deployed
 to address this critical issue for the renewals to be streamlined. NRIS has been assisting NRB
 in the development of the e-payment system. Pilot testing is expected to be rolled out in the
 next quarter.
- Increasing the registration outreach: Based on the assessment of the 65 NRB field offices
 decisions will be taken to make the field offices functional by the end of the year. There are
 several issues related to equipment, connectivity, office space, electricity that will need to be
 addressed to make these offices functional.

7. Financial Section

All financial data (Annex III) presented in this report is provisional. From the UNDP Bureau of Management/Office of Finance and Administration, an annual certified financial statement as of 31 December, will be submitted every year no later than 30 June of the following year. The total budget in approved Revised Annual Work Plan for 2022 is **USD 2,192,969**, out of which **USD 1,599,036** is the total expenditure till Q3 of 2022, which makes the utilization rate of **73%**.

Annexes

Annex I: Progress against Results Framework Indicators:

Results Framework

Outcome Goal: The establishment of a permanent and continuous national registration and identification system in Malawi.

Project title and Atlas Project Number: National Registration and Identification System (NRIS). Project Number: 00100113

Outcome Indicators:

Number of MDAs and private institutions using NRIS for administrative or operational systems (Baseline 2016): 0; Target (2023): >25; Source: Official records)

Percentage of eligible resident Malawians registered and issued with an identity card (Baseline 2016: 0; Target (2023): >95%; Source: National Register, NSO)

Assessed capacity of NRB HQ (Including District Registration Offices) to operate and maintain the NRIS (Baseline 2016): None; Target (2023): Good capacity; Source: Project Evaluation Report)

Percentage of children aged 16 years and below registered and issued with a birth certificate (Baseline 2019: <5%; Target (2023): >80%; Source: National Register, NSO)

A functional and continuous health facility-based & community-based birth registration system (Baseline 2019: Suboptimal/inefficient; Target (2023): Optimal/efficient; Source: NRB

UNDP Strategic Plan (2018–2021) Outcome 2, which places an emphasis on achieving the following: "Accelerate structural transformations for sustainable development" and in particular output 2.2.1 "Use of digital technologies and big data enabled for improved public services and other government functions"

UNICEF Malawi's Country Program 2019-2023: The goal is to scale up birth registration

EXPECTED OUTPUTS	OUTPUT INDICATORS	DATA SOURCE	BASE		2047	Achievements 2017 2018 2019 2020 2021					GETS	Data Collection Methods and Risks
			Value	Year	2017	2018	2019	2020	2021	2022	2023	
Output 1: Up to 9 million Malawians are registered for issuance of a National	1.1 Number of Malawians registered in the National Register as part of mass registration,	National Registry	0	2016	More than 9 million							Data extraction.

Identity card in 2017	disaggregated by gender.											
	1.2 Number of Malawians issued with a National ID card as part of mass registration.	NRB Records	0	2016	More than 4 million	More than 4.5 million	More than 9 million					Data extraction.
	1.3 Proposed amendment of National Registration Act submitted to Ministry of Justice.	Public Record	0	2016	0	0	0	0	0	1		Public record
	1.4 Number of civic information campaigns NRB supported to deliver, which target young people and marginalised groups for continuous registration (women, elderly, disabled, etc.)	Project records	0	2016			5	10			10	Media monitoring reports.

	2.1 Number of District Registration Offices equipped for continuous registration.	NRB records	0	2016	20	8	28					Spot check.
	2.2 Percentage of registrars trained in rules and procedures.	Training records.	0	2016	70%	30%	100%				100%	Training participation records.
Output 2: NRIS inclusive of birth registration is transitioned to	2.3 Number of Malawians issued with a National ID card as part of continuous registration.	NRB Records	0	2016	0	0.3 million	0.47 million	.88 million	More than 1 million	.45 million	.45 million	Data extraction
a permanent and continuous registration system.	2.4 Number of District Post Offices equipped for continuous birth registration	NRB Records	0	2019				65				NRB Records
	2.5 Percentage of registrars trained in rules and procedures on CRVS.	Training records.	0	2019				0	0		100%	NRB Records
	2.6 Percentage of village heads trained in rules and procedures on CRVS.	Training records.	0	2019				0	0	0	100%	Project records

	2.7 Number of Malawians children issued with a Birth Certificate in 2021 as part of continuous registration, gender disaggregated	NRB Records	300,00 0	2020				300,000	350,000	.5million	.5million	NRB Records
Output 3: Government MDAs and	3.1 Number of inter-institutional agreements between NRB and Government Ministries, Departments, Agencies (MDAs)	NRB records	0	2016	0	5	>5	15				Official requests
private institutions are assisted to adopt the use of the NRIS (unique ID and the Birth Certificates).	3.1 Number of inter-institutional agreements between NRB and Government Ministries, Departments, Agencies (MDAs) and private institutions on the use of the ID card system.	NRB records	0	2016	0	5	>5	15	>15	>20	>25	Official requests

	3.2 Number of Government Ministries, Departments, Agencies (MDAs) and private institutions using Birth Certificate	NRB records	0	2019				0	0	0	>2	Official requests
Output 4: Up to 8.4 million Malawian	4.1 Number of Malawian Children registered as part of mass registration, disaggregated by gender	CRVS System	600,00	2019				0	0	0	8.4 million	CRVS system
children are registered with unique national identification (ID) numbers and issued with Birth	4.2 Number of Malawians issued with a Birth Certificate as part of mass registration, disaggregated by gender	NRB Records	300,00 0	2019				0	0	0	More than 4 million	CRVS System
Certificates by 2023	4.3 Number of civic education information campaign products developed and implemented	Project records	0	2019				0	0	0	10	Civic education report
Output 5: Project is efficiently	5.1 Agreed M&E planned activities implemented.	Project records	0	2016	No	Satisfactory	Satisfactory	Satisfactory	Satisfactory			Evaluation

managed, staffed and coordinated, and is	5.2 Percentage of Quarterly Progress Report submitted on time	Report submissi on record								100%	100%	NRIS report submission record
implemented with national ownership	5.3 Percentage of Project positions filled.	UNDP records	0	2016	95%	5%	100%	42%	42%	42%	100%	UNDP records
	5.4 Steering and Technical Committee meetings held per year (Cumulative)	Project records	0	2016	3 SC and 10 TC	5 SC and 19 TC	7 SC and 25 TC	8 SC and 29 TC	9 SC and 31 TC	2 SC and 4 TC	2 SC and 4 TC	Project records

Annex II: Active Risk Log (Updated)

OFFLINE PROJECT RISK REGISTER

Project Title: National Registration and Identification System Project Date: 09-Aug-22 Project Number: 00100113

#	Event	Cause	Impact(s)	Risk Category and Sub-category (including Risk Appetite)	Impact, Likelihood & Risk Level (see Annex 3 Risk Matrix)	Risk Valid From/To	Risk Owner (Individual accountable for managing the risk)	Risk Treatment and Treatment Owner
	Weak Institutional capacities of NRB	Lack of sufficiently trained national staff, high staff turnover, lack of a sustainable financial model for NRB and outdated IT infrastructure will compromise sustainability of continuous registration and birth registration and deny some Malawian citizens their right to an identity citizen. Frequent power outrage in the server room. Low capacity of card production facility	Delay in the issuance of national ID card to Malawian citizens will hinder the provision of effective service delivery, right to vote and access to Government services	4. ORGANIZATIONAL (4.2. Execution capacity) - UNDP Risk Appetite: EXPLORATORY TO OPEN	Likelihood: 4 - Highly likely Impact: 5 - Extreme Risk level: SUBSTANTIAL (equates to a risk appetite of OPEN)	From: 01-Oct-20 To: 31-Dec-23	GoM	Risk Treatment 1.1: The NIRA bill has been drafted and submitted to the Ministry of Justice after several consultations. In the 34th TC meeting on 9th August 2022 the NRB Director informed the TC members that the bill will be tabled in the parliament in the next session. The bill will take care of many issues including the HR issues to strengthen the capacity of NRB. Risk Treatment Owner: The government conducted a functional review to increase NRB staffing. Government already recruited 16 IT Officers for NRB. To protect the NRB data base the DRS has been moved to the Malawi Revenue Authority premises (MRA) in Blantyre. The capacity of the Card Production Facility (CPF) has been monitored

3	Limited Network connectivity	Limited or unstable access to internet can undermine data movement and synchronization during continuous registration.	This will impact in synchronization of real-time registration data of national ID and birth and death registration.	4. ORGANIZATIONAL (4.9. Procurement) - UNDP Risk Appetite: EXPLORATORY TO OPEN	Likelihood: 5 - Expected Impact: 3 - Intermediate Risk level: SUBSTANTIAL (equates to a risk appetite of OPEN)	From: 20-Oct-16 To: 31-Dec-23	GoM	Risk Treatment 3.1: UNDP has been pushing E-Government for ensuring extending outreach and stability of connectivity. Risk Treatment Owner: NRB and E-Government will ensure that systems for data transfer have been developed. UNDP will support. Risk Treatment 3.2: The World Bank is leading the Digital Malawi project and planning to connect almost all the health facilities and selected post offices with network connectivity. Risk Treatment Owner:
4	Issues with expired National IDs	More than 3 million National ID are already expired. People are not turning up for renewal due to distance to the District Registration Offices. Also NRB's printing capacity is low to deliver the cards on time.	This will affect the voters to exercise their rights and also impact any voter registration done by Malawi Electoral Commission	8. SAFETY AND SECURITY (8.5. Civil unrest) - UNDP Risk Appetite: CAUTIOUS	Likelihood: 3 - Moderately likely Impact: 4 - Extensive Risk level: MODERATE (equates to a risk appetite of EXPLORATORY)	From: 03-Sep-19 To: Click or tap to enter a date.	GoM	Risk Treatment 4.1: NRB is planning to make all 65 post offices functional to increase the outreach for registration. Risk Treatment NRB is planning to conduct the mass renewal exercise across the country to renew all the expired IDs. The printing capacity of the card production facility has been increased by procuring 5 new printers and hiring interns to support the printing process. All the defected printed will be made functional by the month Oct 2022. The project is already in touch with Zebra printer in South Africa.
5	Allowance for the teacher selected for the Mass Child Registration (SES	Delay in the release of the allowances of the teachers.	Protest by the teachers if the allowances are not released on time	3. OPERATIONAL (3.7. Occupational safety, health and	Likelihood: 2 - Low likelihood	From: 30-Nov- 19	NRB and UNDP	Risk Treatment 5.1: The previous SECU Report of NRIS project identified recommendations related

	Standard 3 related to safe and healthy working conditions).		impacting the registration process and planning.	well-being) - UNDP Risk Appetite: EXPLORATORY TO OPEN	Impact: 3 - Intermediate Risk level: MODERATE (equates to a risk appetite of EXPLORATORY)	To: Click or tap to enter a date.		to wages that will inform project labor management forward. UNDP has put a section in the operational plan on how to address the issues raised by SECU. The project is not hiring any registration officers and will take the support of teachers to engage them during the mass registration exercise. Risk Treatment Owner: NRB is coordinating with the Ministry of Education to finalising the allowances of the teachers.
6	Occupational health and safety and working conditions are not up to relevant labour standards (SES Standard 3)	There is a possibility that poor health and working environment and conditions affects the health of the registration officers and their performance	The health condition of the teachers will be compromised, and it will impact the reputation of UNDP and NRB	3. OPERATIONAL (3.7. Occupational safety, health and well-being) - UNDP Risk Appetite: EXPLORATORY TO OPEN	Likelihood: 2 - Low likelihood Impact: 2 - Minor Risk level: LOW (equates to a risk appetite of CAUTIOUS)	From: 30-Nov-19 To: Click or tap to enter a date.	UNDP / NRB	Risk Treatment 6.1: The teachers will be selected from the respective schools for doing the MCR. To ensure that their health is not compromised, there will be 2 teachers for every 500 students and additional one teacher will be provided for every 1000 additional students. Risk Treatment Owner: NRIS project is in consultation with the Ministry of Education to provide the teachers involved in the MCR additional allowances to cover the costs associated with food, water and other items.
7	There is a risk that the Registration related	When the complaints are not addressed this will lead to registration	This will impact negatively in the registration process	3. OPERATIONAL (3.4. Reporting and communication) -	Likelihood: 2 - Low likelihood	From: 30-Nov- 19	NRB and UNDP	Risk Treatment 7.1: A formal complaint system will be established which will be part of the

	complaints are not heard or resolved properly	officers and people protesting against the lack of response from authorities	and reduce public trust on UNDP and NRB	UNDP Risk Appetite: EXPLORATORY TO OPEN	Impact: 3 - Intermediate Risk level: MODERATE (equates to a risk appetite of EXPLORATORY)	To: Click or tap to enter a date.		pre-deployment briefing, The details of the grievance mechanism (Call centre) for project workers and Malawian citizens will be established. Risk Treatment Owner: NRIS project is doing a consultation with the Ministry of education to minimise any such type of risks.
8	There is a risk of potential cases of sexual harassment	During larger rollouts of the programme like Mass Child Registration, possibility is high of sexual harassment	This will impact sexual exploitation at the workplace and tarnish the image of NRB and UNDP	1. SOCIAL AND ENVIRONMENTAL (1.13. Sexual exploitation and abuse) - UNDP Risk Appetite: CAUTIOUS	Likelihood: 3 - Moderately likely Impact: 3 - Intermediate Risk level: MODERATE (equates to a risk appetite of EXPLORATORY)	From: 30-Nov-19 To: Click or tap to enter a date.	NRB and UNDP	Risk Treatment 8.1: Before the deployment to the field, UNDP and UNICEF will hold prevention of sexual harassment and safeguarding sessions as part of the training program for ROs. Formal engagement and subsequent agreement are being undertaken with the Ministry of Gender on gender-related concerns and more specifically on the team composition. Risk Treatment Owner: prevention of sexual harassment and safeguarding sessions will be part of all training sessions including Training and Trainers and cascading training.
9	Extended registration process will affect the education of children	The prolonged registration in schools may affect the education of the students and protest by teachers.	This will impact the education of the students.	3. OPERATIONAL (3.3. Flexibility and opportunity management) - UNDP Risk Appetite:	Likelihood: 2 - Low likelihood Impact: 3 - Intermediate Risk level:	From: 18-Jun-20 To: Click or tap to enter a date.	NRB and UNDP	Risk Treatment 9.1: NRIS project in consultation with the Ministry of Education to work on an operational plan that minimizes the time required

				EXPLORATORY TO OPEN	MODERATE (equates to a risk appetite of EXPLORATORY)			Risk Treatment Owner: NRB has started discussion to engage Ministry of Education on how to execute the MCR without affecting the education of children.
10	Safeguarding children during the Mass Child Registration exercise	Children may be excluded from the registration process	This will impact the inclusiveness, comprehensiveness, safety, security and transparency of the MCR process	1. SOCIAL AND ENVIRONMENTAL (1.6. Community health, safety and security) - UNDP Risk Appetite: CAUTIOUS	Likelihood: 3 - Moderately likely Impact: 4 - Extensive Risk level: MODERATE (equates to a risk appetite of EXPLORATORY)	From: 08-Jun-20 To: Click or tap to enter a date.	NRB, UNICEF and UNDP	Risk Treatment 10.1: Safeguarding policies and procedures of UNICEF will be implemented to ensure that every child, regardless of their age, disability, gender reassignment, race, religion or belief, sex, or sexual orientation, has a right to equal protection from harm. Risk Treatment Owner: There will be a robust monitoring mechanism during the mass child registration process by establishing a grievance redressal mechanism for safeguarding children.
11	Lack of public trust in NRB and its database	Due to the allegations made regarding minors being registered most particularly by the Temporary Registration Officers that were carrying out ID Registration during the MEC Voter Registration, the NRB	The registration of minors resulted in lack of public trust in NRB	5. REPUTATIONAL (5.1. Public opinion and media) - UNDP Risk Appetite: CAUTIOUS	Likelihood: 3 - Moderately likely Impact: 4 - Extensive Risk level: MODERATE (equates to a risk appetite of EXPLORATORY)	From: 20-Jun-20 To: Click or tap to enter a date.	NRB	Risk Treatment 11.1: NRB has been thoroughly checking, verifying, and properly adjudicating the registration data that was captured during the Voter Registration exercise in 2018 before being processed further for issuance of ID Risk Treatment Owner: There are about 110,000 records blacklisted in the system now which NRB has been clearing only after doing proper adjudication process.

12	Availability of finance for the implementation of Mass Child Registration	Delay in releasing of funds by GoM and donors on time	This will result in delays of Mass Child Registration planning and implementation.	2. FINANCIAL (2.1. Cost recovery) - UNDP Risk Appetite: MINIMAL TO CAUTIOUS	Likelihood: 4 - Highly likely Impact: 5 - Extreme Risk level: SUBSTANTIAL (equates to a risk appetite of OPEN)	From: 01-Oct-20 To: Click or tap to enter a date.	NRB, UNDP and UNICEF	Risk Treatment 12.1: UNDP, UNICEF and NRB have modified the implementation modality to reduce the cost of the pilot to showcase the MCR to donor community and raise fund for rolling out across the country. NRIS project is doing advocacy with MoG and donors to get sufficient funding for MCR. Risk Treatment Owner: NRB will ensure that the government funding is released on time as this is contingent to other donors funding. UNDP and UNICEF will collectively undertake fund mobilization.
13	Outbreak of any public health emergency may delay the implementation of the mass child registration	There may be outbreak of public health emergencies like COVID-19.	The entire process may be impacted including the funding, planning and implementation.	3. OPERATIONAL (3.7. Occupational safety, health and well-being) - UNDP Risk Appetite: EXPLORATORY TO OPEN	Likelihood: 2 - Low likelihood Impact: 4 - Extensive Risk level: SUBSTANTIAL (equates to a risk appetite of OPEN)	From: 01-Oct-20 To: Click or tap to enter a date.	UNDP, UNICEF and NRB	Risk Treatment 13.1: Contingency mechanism will be developed in case of such outbreak. Risk Treatment Owner:
14	Issues related to the fraudulent practices by NRB Registration Officers	NRB has detected cases of fraud where either foreigner without valid permits or refugees have been registered as Malawian Citizens and have illegally been issued with National IDs.	This has resulted in lack of public trust on NRB and affect the reputational of NRB	5. REPUTATIONAL (5.3. Code of conduct and ethics) - UNDP Risk Appetite: CAUTIOUS	Likelihood: 3 - Moderately likely Impact: 4 - Extensive Risk level:	From: 01-DEC-20 To: Click or tap to enter a date.	NRB	Risk Treatment 14.1: NRIS project will conduct a training on the client service and code of conduct for all newly recruited registration officers and assistant registration officers. NRIS project is also reviewing the NRB SoPs on NID, CPF,

		The delays in printing and issuance of national IDs has also given space to unscrupulous elements to do fraudulent practices and undertake bribery			MODERATE (equates to a risk appetite of EXPLORATORY)			Registration Process, Birth and Death to be implemented soon. Risk Treatment Owner: The NRB has issued an internal circular to all DROs reminding all Registration Staff to strictly adhere to the SOPs, NRA and NRR. Disciplinary action through suspension / Interdictions as well as issuing of formal warnings has been undertaken on some staff members.
15	Delay in the printing of IDs resulting in significant backlog of IDs with long wait time for the citizens	NRB has only 800,000 cards in stock and there is a backlog of about 550,000. The consumables are not sufficient for clearing the backlog and the capacity of CPF is also not sufficient to clear the backlog immediately	Delay in issuance of the NID to the Malawian Citizens has resulted in lack of public trust on NRB	4. ORGANIZATIONAL (4.2. Execution capacity) - UNDP Risk Appetite: EXPLORATORY TO OPEN	Likelihood: 4 - Highly likely Impact: 4 - Extensive Risk level: SUBSTANTIAL (equates to a risk appetite of OPEN)	From: 07-April- 22 To: 31-Dec-23	NRB	Risk Treatment 15.1: UNDP has been pushing NRB for the procurement of the NIDs, and consumables and clearing the backlog by printing offshore. Risk Treatment Owner: NRIS project has discussed the issue with PDU and they are also trying to follow up the procurement process.
16	Non-availability of forex in the country and devaluation of MWK	There is a crisis of availability of forex in the country already and Malawian Kwacha has significantly devaluated which will result in higher cost of operations, higher living costs and difficulty in sourcing materials from abroad	This may affect the procurement process of NRB for NID and increase cost of MCR.	4. ORGANIZATIONAL (4.2. Execution capacity) - UNDP Risk Appetite: EXPLORATORY TO OPEN	Likelihood: 5 - Expected Impact: 5 - Extreme Risk level: HIGH RISK (equates to a risk appetite of SEEK)	From: 09- August-22 To: Click or tap to enter a date.	NRB	Risk Treatment 16.1: UNDP has been pushing NRB for the procurement of the NIDs, and consumables and cleaning the backlog by printing offshore. Cushion in the budget needs to be included for MCR. Risk Treatment Owner: NRB informed that they have been expediating the procurement process.

17	who are involved in the MCR activities if the	allowances of the	allowances are not paid on time	ORGANIZATIONAL	Likelihood: 3 - Moderately likely Impact: 4 - Extensive	From: 07-April- 22 To: 31-Dec-23	NRB	Risk Treatment 15.1: The project has been in touch with the GoM and this matter will be flagged in the 10 th Steering Committee meeting to the Minister of Finance so that the fund is released on time.
					Risk level: MODERATE (equates to a risk appetite of EXPLORATORY)			Risk Treatment Owner: NRB is in touch with the Ministry of Finance and already ensured that the allowance of the teachers will be taken care by them.

Annex III: Financial Utilization

AWP Variance Analysis Q3											
OUTPUTS NAME	Annual Budget (USD)	Q1 expenditures (US Dollar)	Q2 Expenditures (US Dollar)	Q3 Expenditure (US Dollar)	Total Expenditures	Utilisation %					
Output 1 : Up to 9 million Malawians are registered and issued with a National Identity card in 2017	-	46,641	-	-	46,641						
Output 2: NRIS inclusive of birth registration is transitioned to a permanent and continuous registration system	407,880	727	107,361	97,448	205,536						
Output 3: Up to 8.4 million children are registered and issued with Birth Certificate	108,088	376,880	-	4,473	381,353						
Output 4: Government MDAs and private institutions are assisted to adopt the use of the NRIS (unique ID and the Birth Certificates)	265,000	6,448	100,834	874	108,156						
Output 5: Project is efficiently managed, staffed and coordinated, and is implemented with national ownership	1,160,118	238,922	284,226	273,484	796,632						
General Management Service Fees (GMS) (variable)	251,883	11,935	24,621	24,161	60,717						
TOTAL	2,192,969	681,553	517,042	400,441	1,599,036	73%					